



FAQs



- Why does my dancer have to wear a dress code? Having a dress code can make it easier for the instructor to spot when a student is not using proper form or is out of sync with the group. Also, it helps to enable students for a fuller range of motion, without any possibility of injury caused by apparel getting in the way.
- How do I know what items the dress code includes? Dress code items are listed by class on the studio's online store.
- Where can I purchase the required items? Our dress code items can be found on our online store. For online purchases, please see the direct link & website information at the bottom of this flyer!
- Can I purchase my dress code items elsewhere? While it is possible to purchase similar products from other sources, buying from our studio's store ensures that all dancewear is consistent. We have partnered with Curtain Call for Class® to provide you the best quality and value.
- How do I determine sizing? Carefully measure your dancer for precise sizing. Please use the appropriate Curtain Call for Class® size chart for your reference (www.curtaincallforclass.com/size-charts). Please note that sizes differ for each shoe. See the product description for sizing tips.
- Is there a deadline to order? While it is best to order everything at the beginning of the year so all required items for class are received in time, orders can be placed at any time throughout the year to keep your dancer well dressed as they grow, as you're preparing for Winter Demonstration and when your recital needs are determined!
- Where can I pick up my order? Orders can be shipped directly to your house when ordering through our online store!
- What is your return/ exchange policy? If you need a style or size exchange, fill out the returns form found on the back of your order's packing list, return the item(s) and place your new order online. Returns for merchandise credit or exchanges are permitted within 30 days of receipt. Customer is responsible for all shipping charges on exchange/return orders. Returns will not be processed if items are worn or soiled. Items returned in used condition will be returned to customer at the customer's expense. Shipping charges are not refundable.
- When can I expect my order to arrive? In stock items will ship in approximately 2 - 3 business days. Items not in inventory will be shipped within 3 weeks. Backorders will be shipped as soon as merchandise becomes available.
- How much is shipping and handling? Regardless of the size of your order, we charge two low ground shipping and handling prices of \$2.95 for orders below \$20.00 and \$4.95 for orders up to \$74.99. For orders \$75 or more, shipping and handling is FREE! Shipping and handling costs to AK, HI and PR will be charged \$20.00.
- **OFFICE HOURS for shoe fittings:** Monday-Thursday from 5pm-8pm, CLOSED on Friday, Saturday from 9am-1pm, & CLOSED on Sunday. Please come during normal office hours to try shoes on! Thank you!

DIRECT LINK to order your Shoes, Tights,
Leotards & Miscellaneous Dancewear!
<http://www.curtaincallforclass.com/my-studio/75904>

or sign-in to the web directly at:
<http://www.curtaincallforclass.com>
Studio Name: Starz Dance Galaxy, Fern Park
Studio Passphrase: StarzDance1